OSLC 2012 Community Survey

Welcome to the 2012 OSLC Community Survey.

The Survey consists of the following sections of questions:
* Common Questions
* Workgroup Participant Questions
* Specification Implementer Questions
* End-user Questions
* Demographic Questions

Viewing questions in the Participant, Implementer, and End-user sections is optional, and all questions in those sections are optional.
If you have participated in OSLC workgroups, implemented OSLC specifications, or used software integrated using OSLC, we hope you will take a look at questions from at least one of those sections.

Even if you've never heard of OSLC until someone asked you to take this survey, your responses are still valuable to the OSLC Community.

Questions marked with an asterisk (*) are mandatory; there are only mandatory questions on the next page.
After that, you can complete the survey without answering another question just by pressing "Next" until you can't anymore.

No personally identifying information will be collected in the Survey.
Complete Survey results will be made available through open-services.net.

Thank you for your participation.

OSLC 2012 Community Survey

*1. Considering software tools, what's your organization's primary role?

○ Tool integrator (e.g. consultant)

○ Tool provider (e.g. software vendor)

○ Tool user (e.g. non-software industry)

*2. When did you first hear about OSLC?

○ 2008   ○ 2011

○ 2009   ○ 2012

○ 2010

*3. How have you heard/learnt about OSLC?

☐ Facebook/LinkedIn/Twitter   ☐ Industry Consortium

☐ open-services.net   ☐ YouTube

☐ IBM Rational Innovate   ☐ Other Conference

☐ Webcast   ☐ jazz.net

☐ Colleague   ☐ I can't remember

☐ Article/White Paper   ☐ Business Partner

☐ Other (please specify)

[   ]

*4. Based on your understanding of OSLC, to what degree do you agree with the following statements?

	1 - not at all	2	3 - somewhat	4	5 - completely	N/A or Don't know
OSLC integration techniques represent a significant improvement over traditional integration techniques.	○	○	○	○	○	○
Anyone can participate in specification development.	○	○	○	○	○	○
OSLC specifications are completely free for anyone to use.	○	○	○	○	○	○

OSLC and the Integration Problem

5. Based on your understanding of OSLC and the challenges of integrating software, to what degree do you agree with the following statements?

By using OSLC for software integrations ...

	1 - not at all	2	3 - somewhat	4	5 - completely	N/A or Don't know
Organizations improve their business outcomes.	○	○	○	○	○	○
Organizations realize cost savings.	○	○	○	○	○	○
Organizations increase the value they produce.	○	○	○	○	○	○
Organizations can implement leaner and/or more agile processes.	○	○	○	○	○	○

The OSLC Community

6. Based on your understanding of the OSLC Community, to what degree do you agree with the following statements?

The OSLC Community ...

	1 - not at all	2	3 - somewhat	4	5 - completely	N/A or Don't know
Has the right amount of governance.	○	○	○	○	○	○
Has acceptable processes and requirements for participation.	○	○	○	○	○	○
Is accessible and helpful to anyone with questions.	○	○	○	○	○	○
Is open to new ideas and contributions from any member.	○	○	○	○	○	○
Makes clear its goals and objectives.	○	○	○	○	○	○

Participation, Implementation, and Usage

7. When did you start participating in an OSLC workgroup?

○ 2012

○ 2011

○ 2010

○ 2009

○ 2008

○ I haven't participated in OSLC; I might in the future

○ I have never considered participating in OSLC

8. Have you implemented any OSLC specifications?

○ Yes – as a consumer

○ Yes – as a provider

○ Yes – as both a provider and a consumer

○ Not yet – I expect to soon

○ Not yet – I am considering/investigating it

○ No

9. Do you use, or have you used, a software solution that is integrated using OSLC?
[
If you're not sure, take a look at some of the software that implements OSLC here:
http://open-services.net/software/
]

○ Yes, currently   ○ Yes, but not anymore   ○ No   ○ Don't know

10. I would like to answer more questions for:
(If you want to answer questions in more than one section, please choose in order.)

○ Workgroup Participants

○ Specification Implementers

○ End-users

○ None of the above

11. In which workgroups have you participated?

☐ Architecture Management

☐ Asset Management

☐ Automation

☐ Change Management

☐ Communications

☐ Core

☐ Estimation and Measurement

☐ Product Lifecycle Management

☐ Quality Management

☐ Reporting

☐ Requirements Management

☐ Software Configuration Management

12. Do you still participate in the workgroups that you selected above?

○ Yes (all selected workgroups)

○ No

○ Yes (some of the selected workgroups)

Participants - Outcomes

13. Considering specifications that have been finalized by workgroups in which you participated, how well do you think the final specification:

	1 - not at all	2	3 - somewhat	4	5 - completely	N/A or Don't know
Addressed the scenarios the workgroup selected at the beginning?	○	○	○	○	○	○
Met the needs of your organization?	○	○	○	○	○	○
Met the needs of the industry?	○	○	○	○	○	○

14. Considering specifications that you have contributed to that have been finalized, is there anything you'd like to add?

15. Considering your experiences participating in workgroups, how likely are the following?

	0 - not at all likely	1	2	3	4	5 - somewhat likely	6	7	8	9	10 - certain
You would recommend your peers (in your organization and beyond) to join a workgroup.	○	○	○	○	○	○	○	○	○	○	○
You will continue to participate in the workgroup(s) you've identified above.	○	○	○	○	○	○	○	○	○	○	○
You would join a new workgroup covering a topic relevant to you.	○	○	○	○	○	○	○	○	○	○	○

16. Is there anything you'd like to add regarding your experiences participating in workgroups?

17. I would like to answer more questions for:

(If you want to answer questions in more than one section, please choose in order.)

- ○ Workgroup Participants (about Your Contributions)

- ○ Workgroup Participants (about Tools and Collaboration)

- ○ Specification Implementers

- ○ End-users

- ○ None of the above

Participants - Your Contributions

18. Thinking of all workgroups in which you have participated, in what ways have you contributed?

☐ Developing implementations   ☐ Reviewing specifications

☐ Developing scenarios   ☐ Selecting scenarios

☐ Developing specifications   ☐ Writing reference documentation

☐ Other (please specify)

19. Thinking of all workgroups in which you have participated, how well do you feel you were able to contribute?

	1 - not at all	2	3 - somewhat	4	5 - completely	N/A or Don't know
During scenario development?	○	○	○	○	○	○
During scenario selection?	○	○	○	○	○	○
During specification development?	○	○	○	○	○	○
During specification review?	○	○	○	○	○	○
During specification finalization (includes implementations)?	○	○	○	○	○	○
Final specification promotion (includes writing reference documentation)?	○	○	○	○	○	○
Overall, throughout the whole process?	○	○	○	○	○	○

20. Considering your contributions to the workgroups in which you have participated, is there anything you'd like to add?

21. I would like to answer more questions for:

(If you want to answer questions in more than one section, please choose in order.)

○ Workgroup Participants (about Tools and Collaboration)

○ Specification Implementers

○ End-users

○ None of the above

Participants - Tools and Collaboration

22. How useful have you found the following tools (either provided by open-services.net, or by workgroup participants) for workgroup collaboration?

	1 - not at all	2	3 - somewhat	4	5 - essential	N/A or Don't know
Wiki	○	○	○	○	○	○
Mailing lists	○	○	○	○	○	○
Forum	○	○	○	○	○	○
Screen sharing	○	○	○	○	○	○
Direct email	○	○	○	○	○	○
Conference call	○	○	○	○	○	○

23. Considering the collaborative effort of the workgroups in which you have participated, is there anything you'd like to add?

24. Which additional tools do you think would be useful for workgroup collaboration?

☐ Blog   ☐ Work item/issue tracker

☐ Planner   ☐ Real-time collaborative editor (e.g. Google Docs)

☐ Calendar   ☐ Instant Messaging/IRC

☐ Other (please specify)

25. I would like to answer more questions for:
(If you want to answer questions in more than one section, please choose in order.)

○ Specification Implementers

○ End-users

○ None of the above

Implementers - Specifications

26. What were the primary reasons for implementing the specification(s)?

☐ To integrate established tools with a product my company purchased

☐ To integrate my product with 3rd party products

☐ To integrate products my company produces

☐ Other (please specify)

☐ To integrate two (or more) 3rd-party products

☐ To support specification finalization

27. Which OSLC specifications have you implemented as a consumer?

☐ Architecture Management v1

☐ Architecture Management v2

☐ Asset Management v1

☐ Asset Management v2

☐ Change Management v1

☐ Change Management v2

☐ Core v1

☐ Core v2

☐ Quality Management v1

☐ Quality Management v2

☐ Requirements Management v1

☐ Requirements Management v2

☐ Software Configuration Management v1

28. Which OSLC specifications have you implemented as a producer?

☐ Architecture Management v1

☐ Architecture Management v2

☐ Asset Management v1

☐ Asset Management v2

☐ Change Management v1

☐ Change Management v2

☐ Core v1

☐ Core v2

☐ Quality Management v1

☐ Quality Management v2

☐ Requirements Management v1

☐ Requirements Management v2

☐ Software Configuration Management v1

Implementers - Outcomes

29. Considering your experiences implementing specifications, how likely are the following?

	0 - not at all likely	1	2	3	4	5 - somewhat likely	6	7	8	9	10 - certain
You would choose to implement another OSLC specification?	○	○	○	○	○	○	○	○	○	○	○
You would contribute scenarios towards the next revision of a specification?	○	○	○	○	○	○	○	○	○	○	○
You would contribute scenarios towards a new OSLC specification?	○	○	○	○	○	○	○	○	○	○	○

30. Considering the specification(s) you have implemented, is there anything else you would like to add?

31. I would like to answer more questions for:
(If you want to answer questions in more than one section, please choose in order.)

- ○ Specification Implementers (about Other Integration Technologies)
- ○ Specification Implementers (about Your Experience)
- ○ End-users
- ○ None of the above

Implementers - Other Integration Technologies

32. What other integration technologies have you used / do you use?

☐ CORBA   ☐ OSGi

☐ Custom/proprietary API   ☐ SOAP

☐ ESB

☐ Other (please specify)

33. Which integration technologies do you prefer?

	1 - not at all	2	3 - somewhat	4	5 - preference	N/A or Don't know
CORBA	○	○	○	○	○	○
OSGi	○	○	○	○	○	○
OSLC	○	○	○	○	○	○
ESB	○	○	○	○	○	○
Other (specify below)	○	○	○	○	○	○
Custom/proprietary API	○	○	○	○	○	○
SOAP	○	○	○	○	○	○

Other (if ranked above)

34. Considering your OSLC integrations, in comparisons to other integrations, how would you rank them with respect to these software qualities?

	1 - poor	2	3 - average	4	5 - superior	N/A or Don't know
Maintainability	○	○	○	○	○	○
Reusability	○	○	○	○	○	○
Security	○	○	○	○	○	○
Efficiency	○	○	○	○	○	○
Debugability	○	○	○	○	○	○
Simplicity	○	○	○	○	○	○
Scalability	○	○	○	○	○	○
Reliability	○	○	○	○	○	○

35. Considering OSLC and other integration technologies with which you have experience, is there anything you would like to add?

36. I would like to answer more questions for:

(If you want to answer questions in more than one section, please choose in order.)

○ Specification Implementers (about Your Experience)

○ End-users

○ None of the above

Implementers - Your Experience

37. How would you rank the ease with which you understood and/or implemented the following?

	1 - only with herioc effort	2	3 - average effort	4	5 - trivial effort	N/A or Don't know
Scenarios addressed by the specification	○	○	○	○	○	○
SPARQL	○	○	○	○	○	○
OAuth	○	○	○	○	○	○
Concepts of Linked Data	○	○	○	○	○	○
RDF	○	○	○	○	○	○
RESTful APIs	○	○	○	○	○	○

38. Considering your effort to implement the specification, how did the following help or hinder you?

	1 - more trouble than worth	2	3 - somewhat	4	5 - surpassing all expectations	N/A or Don't know
Access to a reference implementation	○	○	○	○	○	○
Access to test suites (e.g.existing implementations of the "other side")	○	○	○	○	○	○
Final specification document	○	○	○	○	○	○
Mailing lists and forums	○	○	○	○	○	○
OSCL-specific development tools (e.g. Eclipse Lyo)	○	○	○	○	○	○
Other (please specify below)	○	○	○	○	○	○
Other workgroup documents	○	○	○	○	○	○
Scenario descriptions	○	○	○	○	○	○
Tutorials on open-services.net	○	○	○	○	○	○
Your own participation in specification development	○	○	○	○	○	○

Other (if ranked above)

[   ]

39. Considering your experience implementing specifications, improvements in which area(s), would help you the next time you implement a specification?

☐ Access to a reference implementation

☐ Access to test suites (e.g. existing implementations of the "other side")

☐ Final specification document

☐ Mailing lists and forums

☐ OSLC-specific development tools (e.g. Eclipse Lyo)

☐ Other workgroup documents

☐ Participation in the specification development process

☐ Scenario descriptions

☐ Other (please specify)

[   ]

40. I would like to answer more questions for:

○ End-users

○ None of the above

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41. Where have the OSLC integrations you've used come from?

☐ Built-in to 3rd-party software   ☐ Don't know

☐ Custom-built integration   ☐ Publically-available adapter to 3rd-party software

42. Considering your experience using products integrated with OSLC, to what degree do you agree with the following statements?

	1 - not at all	2	3 - somewhat	4	5 - completely	N/A or Don't know
The integration gives me improved traceability across artifacts and through my process.	○	○	○	○	○	○
The integration saves me time and effort.	○	○	○	○	○	○
It was easy to start using the integration.	○	○	○	○	○	○
I use the delegated UI (hover details) feature regularly	○	○	○	○	○	○

43. Considering your experience using OSLC integrations, is there anything else you would like to add?

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Demographic Questions

44. In what country do you reside?
(sorted by TLD)

[dropdown]

45. How many years of relevant professional experience do you have?

- ○ None
- ○ Less than 2 years
- ○ 2-5 years
- ○ 6-10 years
- ○ 11-15 years
- ○ 16-20 years
- ○ More than 20 years

46. Which of the following most closely describes your industry?

- ○ Aerospace & Defense
- ○ Automotive
- ○ Banking
- ○ Chemicals & Petroleum
- ○ Computer Services
- ○ Consumer Products
- ○ Education
- ○ Electronics
- ○ Energy & Utilities
- ○ Exclusions
- ○ Financial Markets
- ○ Government, Central/Federal
- ○ Government, State/Provincial/Local
- ○ Healthcare
- ○ Industrial Products
- ○ Insurance
- ○ Life Sciences
- ○ Media & Entertainment
- ○ Professional Services
- ○ Retail
- ○ Telecommunications
- ○ Travel & Transportation
- ○ Wholesale Distribution & Services

47. What is your best estimate of how many employees work at your organization?

- ○ Individual, not affiliated with an organization
- ○ <5
- ○ 5-9
- ○ 10-19
- ○ 20-49
- ○ 50-99
- ○ 100-249
- ○ 250-499
- ○ 500-999
- ○ 1000-2499
- ○ 2500-4999
- ○ 5000-9999
- ○ 10000-25000
- ○ >25000

48. Which of these titles best fits your role in the organization?

○ Business Executive

○ Business Manager/Professional

○ Chief Executive Officer

○ Chief Information Officer

○ Education Professional

○ Government Leader/Professional

○ Investor

○ IT Manager

○ IT Professional

○ Press/Analyst

○ Prospective Employee

○ Student

Other (please specify)

[   ]

Final Thoughts

49. Thinking about OSLC, in general, is there anything else you would like to add?